

FIELD SUPPORT BULLETIN

Number: FSB-94009

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Subject: Handling Precautions When Replacing the FDD In A T4900CT

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On most models of Toshiba computers, the floppy disk drive cable is permanently attached to the floppy disk drive. The floppy disk drive (P000197860) used in the T4900CT, has a separate cable (P000200020). Please use care when disconnecting or connecting the cable to the floppy disk drive. Please hold the drive by the sides only. Pressing on the top and bottom of the drive can cause damage to the read/write heads.

When installing the floppy disk drive into the base assembly, please follow these instructions:

- (1) Make sure the floppy disk drive is butted with the rear of the floppy disk drive bay in the base assembly.
- (2) The floppy disk drive mounting screw, that is closest to the floppy disk eject button, goes through an adjustable part of the base assemble; the FDD Support Hold. The FDD Support Hold can be positioned closer to, or further from the floppy disk drive, by moving it while the screw that mounts it the the base assemble is loose. Position the FDD Support Hold so that it is snug against the floppy disk drive.
- (3) When tightening the floppy disk drive screws, a specific order must be followed. Tighten the rear eject-button side screw first. Tighten the front screw closest to the eject button (through the FDD Support Hold) second. Then, tighten the front screw, opposite the eject-button side. Finally, tighten the rear screw opposite the eject-button side. Please use no more than 2.2kgf.cm torque when tightening the screws.

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For Further Information:

Contact Toshiba Canada Technical Support at 1-800-663-0378